



Safe. Personal. Connected.

Sales and Service Associate (Phone Center Position)

Starting Pay- \$15.00PH.

Do you have what it takes to be the face of SPC? Are you looking for an opportunity to have a real impact, experience professional growth, and become a respected member of an amazing team?

Our values of **Compassion. Connection. & Community.** accurately reflect the true passion of SPC. This is the overarching goal of our brand: to express genuine compassion for members; to connect with members; and to actively engage in the communities we serve.

SPC Credit Union is currently seeking a service professional to join our team as a Sales and Service Associate, working in the phone center with our most valuable assets: our Members. In your initial 12 months as a Sales and Service Associate, you will:

- Apply your experience to become fully proficient in understanding our Members' needs and expectations by delivering consistent service excellence in alignment with our vision: Connection. Compassion. Community.
- Efficiently assist Members with teller transactions, including accurately processing monetary/non-monetary transactions, assisting Members with requests, and other service related tasks in accordance with credit union policies and procedures.
- Actively engage in relationship-building discussions with Members to identify their financial needs in order to refer products and services and meet performance and organizational goals.
- Use your attention to detail to perform service tasks in person with a high degree of accuracy in a fast-paced environment.

And it doesn't stop there. Working with the support and training of our team of financial service professionals, you will grow to become a critical part of the branch. This opportunity is a career-track and your success in this position may put you in direct consideration for more professional growth opportunities.

To inquire or apply for this position, please submit a resume to Kristin at ksecrist@recruitingsolutionsonline.com